

NASHUA MPUMALANGA

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NASHUA

23rd October 2008

To whom it may concern

As a result of a letter of introduction from Nashua Limited for consumables training through Diane Boden of Mirror Images (Pty) Ltd, Nashua Mpumalanga decided to meet with Diane to discuss the training. It was obvious from the initial meeting that Diane has a thorough & complete knowledge of Nashua's consumable business and this wealth of experience made it easy to decide on the training implementation.

The course itself, conducted over 5 days was an in depth methodology on how to conduct, maintain and grow the consumables division within our business. Not only did the staff benefit from Diane's professionalism & optimism but they also realized the importance of working optimally & efficiently as a team. Diane also spent time with our consumables manager in order to ensure the focus and commitment was maintained within the group. I found Diane to be very successful in her training methods and her absolute customer excellence drive was evident throughout the course.

After the first month of implementation of the Mirror Images way Nashua Mpumalanga showed a 40% growth on the previous years figures. This ROI has virtually assured that the training has been paid for within the first month.

Due to the success of the training we asked Diane to assist with the compilation of a new budget, which incorporates all aspects of the consumable divisions products & growth potential for the coming fiscal '09.

The recruitment arm of our operations has now been tasked to Mirror Images and, again, because of their understanding of the Nashua way of business we have already employed new sales people.

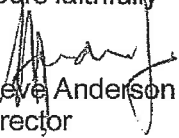
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Directors: D.T. Mann, B.D. Viljoen

I can certainly recommend the expertise of Diane and her company Mirror Images safe in the knowledge that your business too, will show growth on current and additional revenue streams going forward.

Should you wish to contact me personally regarding this letter, please feel free to do so. I wish Diane more success in her future endeavours.

Yours faithfully



Steve Anderson
Director