



9 May 2012

To Whom It May Concern

This letter serves to confirm that Mirror Images trained my Consumables Team in April 2011.

With the split of the Western Cape, some of the staff Mirror Images trained has since moved to other franchises in the area.

However, even with the staff change, the Consumables Division has managed a 35% growth.

My top consumables sales rep, Monica Snyders, who has remained at Nashua Tygerberg, expresses her experience of the training with Mirror Images as "life changing".

Before the training, there was a lack of confidence and goal orientation as well as very little direction. With the guidance and teaching of the Mirror Images formula, Monica gained the confidence to forge ahead in her professional and personal life.

As a result, she now leads a team of three consumable sales people and is able to reach her targets by following the strategy as set out in the training. Apart from her professional achievements, Monica has increased her own earnings and met personal goals as a result.

Monica now sets short and long term personal and professional goals and through the Mirror Images' winning formula achieves what she wants to achieve.

I recommend Mirror Images' services as they are professional and they get the job done.

If you require any further information, please do not hesitate to contact me personally.

Yours faithfully



MARK SMITH
MANAGING DIRECTOR